

Business Savings Through Sure Bet

The Sure Bet Program offers incentives to NV Energy's Commercial customers to assist them with retrofit and equipment replacement projects that substantially improve electric energy efficiency. Sure Bet incentives are available to both existing and new construction commercial customers. Commercial customers will learn how to save money on their utility bills, improve their facilities, and protect the environment through reduced energy consumption.

Contact the Sure Bet Team at 800-342-6335, email surebet@nvenergy.com or go online at NVEnergy.com/SureBet for more details.



Our offices will be closed November 11, 25, and 26 in observance of Veterans Day and the Thanksgiving holiday.

Don't Get Caught in the Cold

In northern Nevada, it's time to start preparing for winter. If you turned off your natural gas appliances or service last spring, now is the time to have it turned back on. Residential customers may call 834-4444 then select 1, followed by options 5 and then 4, for an appointment to relight your gas furnace.

Don't wait for that cold snap to hit while our field personnel are already busy with your neighbors. Our service personnel are typically booked weeks in advance, so don't delay calling. To access your home, an adult, age 18 or older, must be present.

For northern Nevada customers only.

There's No Place like a Safe Home

Just a few safety tips for an item we use every day. Remember that cord insulations won't withstand direct heat, repeated yanking, bending or wetness. To be safe, pull on the plug head, never on the cord. Never carry an appliance by its cord. Don't run a cord under a rug or furniture. It may be damaged or overheat.

Time is Money — Start Saving Today!

Did you know the incandescent bulbs you're using are made with 100-year-old, inefficient technology? Don't wait until they burn out to upgrade to more modern, efficient, and money-saving compact fluorescent lamps (CFLs). NV Energy is proud to offer discounts on CFLs, and we can help you choose the right CFL that will save you money on energy costs.

Discounted CFLs are available for a wide variety of applications—from the popular "twist" bulbs to recessed and dimmable can lights, vanity lights, and more. CFLs use 75 percent less energy and last up to 10 times longer than incandescent light bulbs.



NV Energy is committed to helping you save money by saving energy. Since 2003, the NV Energy Lighting Program has placed more than 10 million energy-efficient bulbs into the hands of its customers. Look for utility-sponsored discounts at a variety of retail stores throughout Nevada, while supplies last. For a list of retailers and products, visit NVEnergy.com/cfl.

Comfort Savings Program

NV Energy offers free home weatherization services to our customers with qualifying incomes. Our trained professionals help customers understand their energy use and choose the most costeffective measures that result in the greatest energy savings. For more information or to confirm eligibility, call toll free at 1-866-920-7822.



Vanquish the Vampire

No one likes to pay for something that they don't use. TVs, VCRs, DVD players, computers/printers, and other gadgets still draw a small amount of electricity as long as they're plugged in. This is called phantom load or vampire power. Up to 10 percent of your annual electric bill could be consumed while the products are turned off.

Start unplugging those electronic appliances from the wall outlet when not in use. You can make your job easier by plugging each device into a power strip and switching it off when not in use.

Is Your Home Ready for the Heating Season?

Winter will be here before you know it. Save energy by replacing your gas furnace this winter and you might be eligible for a cash rebate.

Visit NVEnergy.com/heating/, email hvacprogram@NVEnergy.com or call (866) 588-6363. Certain restrictions apply.

For northern Nevada customers only.

More Questions?

For more information visit: NVEnergy.com

For Customer Service: Northern Nevada Call (775) 834-4444 or toll free (800) 962-0399 Para Español llame al (775) 834-4700

Southern Nevada

Call (702) 402-5555 Para Español llame al (702) 402-5554

