

MAY 2011



# Singing About Saving Energy.

Learn more at [nvenergy.com](http://nvenergy.com)

Connect with NV Energy   

## Home Improvement

We've got the tools to help you with lighting, appliance and cooling improvements around the house. Log on to MyAccount, click on the Improve My Home tab to find out how to save energy. If you're new to MyAccount, it will only take a minute to register and it's free. Go to [nvenergy.com](http://nvenergy.com), click on MyAccount and follow the easy steps.



## Fridge Tips

Try to minimize the number of times you open the door. Door openings typically account for 10 percent of energy consumption.

Try to position your refrigerator so that there's at least one inch of space on each side and in back. This allows for proper circulation, which can actually reduce energy consumption by 10 percent.

## Save Energy and Get \$30

The old refrigerator or freezer in your garage or basement may be running up your energy bill by an average of \$140 a year. Recycle it, reduce your energy use and keep harmful materials out of landfills. We'll pick it up for free and you'll pick up \$30.

**Call 877.289.8260 for a free pick up or visit [nvenergy.com](http://nvenergy.com)**



If you are thinking about purchasing a new refrigerator, look for ENERGY STAR® models. These are the most energy-efficient models on the market and will save energy and money and will help the environment.

**Save energy with MyAccount tools at [nvenergy.com](http://nvenergy.com)**

**Learn more at [nvenergize.com](http://nvenergize.com)**

**NVENERGIZE**

Creating an energy-smart future.

## Equal Payment

Many of us have higher utility bills during the summer months and lower bills in the spring. The Equal Payment Plan is available to residential customers.

You can even out your energy costs over the course of a year so your monthly payment is the same and your budget is easier to manage. Payment amounts are adjusted if an imbalance exceeds \$100 or rates change by 5 percent or more.



*To enroll, call  
702.402.5555 in southern Nevada, call 775.834.4444  
in northern Nevada, or for more information,  
visit [nvenergy.com](http://nvenergy.com)*

## Be Prepared

Storms, vehicle/power pole accidents and other emergencies can sometimes cause temporary power interruptions. It helps to have a "Lights Out" kit and keep it ready to use in case the power does go out. A kit contains matches and candles, a battery-operated radio, flashlight, wind-up clock and a manual can opener.

If you lose your power, we want you to know we will work to get it back on as soon as possible.



## Third Party Notification

To help prevent disconnects due to misplaced or forgotten energy bills, NV Energy offers a third-party notification service. We notify the party you indicate (a friend, relative or agency) when your service may be in jeopardy because of an unpaid bill. Call Customer Service to make arrangements.



## Green Cross

Are you or a permanent member of your household dependent on electrically operated medical equipment in use 24-hours a day, then contact Customer Service. Once enrolled in Green Cross, you will receive advance notification of scheduled electric outages for service maintenance. In the event of an unexpected power outage, we will take the steps necessary to restore power as quickly as possible.



### More Questions?

For more information visit:  
[nvenergy.com](http://nvenergy.com)

For Customer Service:  
**Northern Nevada**  
Call 775.834.4444  
or toll free 800.962.0399  
Para Español llame al  
775.834.4700

**Southern Nevada**  
Call 702.402.5555  
Para Español llame al  
702.402.5554

