

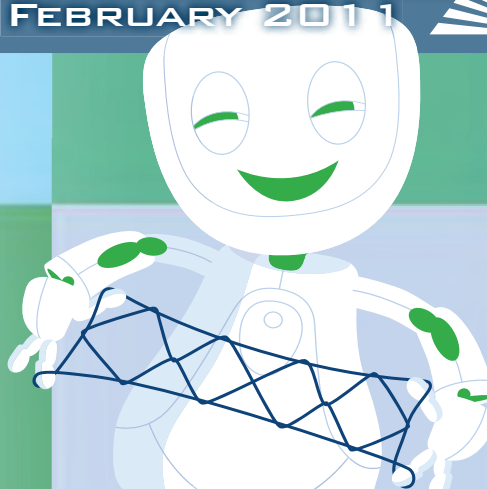
FEBRUARY 2011



The Future of Energy

It's right in our backyard.

Learn more at NVEnergy.com



Energy Star Lighting

One of the simplest and most effective ways to reduce your energy bill is to replace your existing incandescent light bulbs with ENERGY STAR qualified compact fluorescent lamps (CFLs). You can locate an energy saving outlet on our website. Visit NVEnergy.com/saveenergy to learn more.

Follow the 1:4 Rule

Choose a CFL with one-fourth the wattage of the incandescent bulb it replaces.



Pay Online

MyAccount offers tools to manage your energy account and pay your bills the fastest way possible. Have your account number handy. Sign up today on NVEnergy.com to pay bills online, analyze your energy usage and find ways to save.



Third Party Notification

To help prevent disconnects due to misplaced or forgotten energy bills, NV Energy offers a third-party notification service. We notify the party you indicate (a friend, relative or agency) when your electric service may be disconnected because of an unpaid bill. Call Customer Service to make arrangements.



*Learn more about the benefits of
[NVEnergize at NVEnergize.com](http://NVEnergize.com)*

NVENERGIZE
Creating an energy-smart future.

For Your Safety

Downed Power Lines

Power lines can fall during a storm or from a vehicle collision with a pole. If your car comes in contact with a downed power line while you are inside, stay in the car. Honk your horn to summon help, but direct others to stay away from your car and call 911. Police and fire department personnel are trained to handle this situation until utility company employees arrive to secure the area.



Budget Your Payment

NV Energy offers residential customers an equal payment plan option. We'll take your average energy usage and divide it into equal monthly payments. You'll know in advance what your bill will be each month. Call Customer Service or visit NVEnergy.com to learn more.

One & Only Campaign

The *One & Only Campaign* is a public health campaign, led by the Centers for Disease Control and Prevention, the Safe Injection Practices Coalition, and the Nevada State Health Division, to eradicate outbreaks resulting from unsafe injection practices by empowering patients and re-educating healthcare providers regarding safe injection practices.

Safe injection practices are intended to prevent transmission of infectious diseases between patients, or between a patient and healthcare provider, and to prevent other harm. Patients and providers must both insist on nothing less than One Needle, One Syringe, Only One Time for each and every injection. To learn more go to www.OneandOnlyCampaign.org or call the Nevada Campaign Director at (775) 684-1043.



Green Cross

Are you or a permanent member of your household dependent on electrically operated medical equipment in use 24-hours a day? Contact Customer Service. Once enrolled, you will receive advance notification of scheduled electric outages for service maintenance. In the event of an unexpected power outage, we will take the steps necessary to restore power as quickly as possible.

More Questions?

For more information visit:
NVEnergy.com

For Customer Service:
Northern Nevada
Call (775) 834-4444
or toll free (800) 962-0399
Para Español llame al
(775) 834-4700

Southern Nevada
Call (702) 402-5555
Para Español llame al
(702) 402-5554

