

DECEMBER 2011



# Save Energy. Save Money.

Learn more about Home Energy Savings at [nvenergy.com](http://nvenergy.com).

Connect with NV Energy



## Energy Efficiency for Your Home

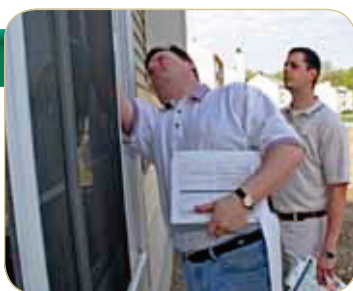
NV Energy can help you stretch your energy dollar with energy tips, money saving programs and energy audit tools. Programs include cash rebates, load-control, weatherization and energy efficient lighting.

Visit [nvenergy.com](http://nvenergy.com).



## Energy Audit

Don't let your energy dollars slip through the cracks. Take a free, online energy audit. Sign up for *MyAccount* at [nvenergy.com](http://nvenergy.com) and find ways to save.



## Rebates

Find out how you can qualify for cash rebates at [nvenergy.com](http://nvenergy.com). Here are a few examples:

- You can pick up \$50 in cash with our Refrigerator Recycling program by recycling your older, working refrigerators or freezers.
- In southern Nevada, earn an instant rebate up to \$1,000 for qualified systems with our CheckMe!® Plus AC Program.
- RenewableGenerations is an exciting opportunity for NV Energy customers to take advantage of the most abundant natural energy sources – solar, wind and hydro.

## Tips to Save Money and Energy

We have easy and cost effective tips to help you make your home much more efficient.

Start saving now, visit [nvenergy.com](http://nvenergy.com)



*Our offices will be closed on Monday, December 26 in observance of Christmas and on January 2 and 16, 2012 in observance of New Year's Day and Martin Luther King, Jr. Day.*

## Solar Hot Water Incentive Program

Offset your energy use and lower your energy bill by using a solar hot water system to heat your water for laundry, dishes and showers. Find out about a one-time installation rebate up to \$1,500 from NV Energy.



Visit [nvenergy.com/renewablegenerations](http://nvenergy.com/renewablegenerations) or call 866.786.3823.

## Do It Yourself Savings

As much as half of the energy used in your home goes to heating and cooling. So making smart decisions about your home's heating, ventilating, and air conditioning (HVAC) system can have a big effect on your utility bills and your comfort.

Check your filter every month, especially during heavy use months (winter and summer). If the filter looks dirty after a month, change it.

At a minimum, change the filter every 3 months. A dirty filter will slow down air flow and make the



system work harder to keep you warm or cool - wasting energy.

A clean filter will also prevent dust and dirt from building up in the system - leading to expensive maintenance and/or early system failure.

## Tax Credit for Solar Water Heater

If you purchased a solar water heater, you may apply for a tax credit for 30 percent of the cost, including installation and labor costs. It must be installed in a home you own and use as a residence (no rentals, second homes qualify) between January 1, 2006 and December 31, 2016.

## Energy Efficient Models

According to the Edison Electric Institute, the average home uses 24 electronic products, which accounts for 15 percent of household electricity use. Look for the NV Energy and Energy Star® Save stickers to identify the most energy-efficient electronics and appliances. These products are offered at Best Buy, Costco, Nationwide Marketing Group, Sam's, Walmart, Sears and Target stores.

Visit [energystar.gov](http://energystar.gov) to find qualified models, application instructions and more information.

## Natural Gas Alert for Northern Nevada

NV Energy is concerned about your safety. If you think you smell natural gas (that rotten egg smell), don't ignore it. Evacuate the area and call NV Energy immediately at 775.834.4100 for a free inspection or call emergency personnel at 911.

### More Questions

For more information visit:  
[nvenergy.com](http://nvenergy.com)

For Customer Service:  
**Northern Nevada**  
Call 775.834.4444  
or toll free 800.962.0399  
Para Español llame al  
775.834.4700

**Southern Nevada**  
Call 702.402.5555  
Para Español llame al  
702.402.5554

### To Report an Outage

To report an outage outside of the Reno and Carson City area, call 800.962.0399  
Reno and Carson City residents, call 775.834.4100

Southern Nevada  
To report an outage, call  
702.402.2900

