

AUGUST 2011



***As the Temperature Rises,
Save Energy with MyAccount.***

Learn more at nvenergy.com

Connect with NV Energy   

New Solar Hot Water Incentives

The NV Energy Solar Hot Water Incentive Program offers one-time cash rebates to electric and natural gas customers who install eligible solar water heating systems. By using the sun's energy to heat water, you will save energy, lower your energy bills, and help protect the environment. Rebates are limited. Apply for your rebate today.



***Learn more at
nvenergy.com/RenewableGenerations
Or Call 1.866.786.3823***

Back-to-School Immunization Clinics

The Southern Nevada Health District offers back-to-school vaccine clinics in Las Vegas, East Las Vegas, Henderson and Mesquite.

***Call 702.759.0850 or visit
www.SNHD.info
for more details.***



Teach Your Children

If you're a parent, teacher or student, we've collected a couple of web links to help kids learn about energy and how to save it. Teachers will also find resources on our web site to use in their classrooms.

***Visit Kids Conservation at
nvenergy.com/saveenergy***

***Our offices will be closed on
Monday, September 5, in observance
of the Labor Day holiday.***

NVENERGIZE

Creating an energy-smart future.

nvenergize.com

Natural Gas Safety

In our northern Nevada service territory, NV Energy is responsible for maintaining our natural gas equipment to the point of and including our meters. You should be aware that the natural gas piping between the meter and gas equipment in the home is the responsibility of the property owner.

Periodically, have the piping inspected since underground natural gas piping is often metallic and may corrode or leak if not properly installed or maintained. Don't forget to inspect the underground natural gas piping to a shop, pool heater or other living quarters. If you notice that your shrubs and grass near your underground natural gas piping turn brown and die and/or the soil turns dark brown or black — you may have an underground natural gas leak. You may not be able to smell an outdoor natural gas leak because the odorant added to natural gas will be filtered out as it passes through the soil.

Local licensed plumbing or heating contractors are available to help in determining where these lines are located and to perform inspections or repairs. Any unsafe condition discovered in buried customer piping should be repaired or corrected immediately.

Stay safe. If you are considering installing buried piping between NV Energy's meter and other natural gas equipment; hire a licensed contractor to ensure all work will be completed in accordance with all state and local codes governing gas piping systems.



For Our Neighbors in the North

NV Energy is concerned about your safety. If you think you smell natural gas, don't ignore it. Evacuate the area and call NV Energy immediately at 775.834.4100 for a free inspection or call emergency personnel at 911.

Energy Tips

Here are a few tips to improve the energy efficiency of your home:

- Use shades or drapes to block sunlight from entering a building.
- Caulk any leak around the fixed joints of window and door frames.
- Set the thermostat of your air conditioner to 78 degrees Fahrenheit or higher during the summer months.

More Questions

For more information visit:
nvenergy.com

For Customer Service:

Northern Nevada

Call 775.834.4444

or toll free 800.962.0399

Para Español llame al
775.834.4700

Southern Nevada

Call 702.402.5555

Para Español llame al
702.402.5554

To Report an Outage

To report an outage outside of
Reno and Carson City area,
call 800.962.0399

Reno and the Carson City
residents, call 775.834.4100

Southern Nevada

To report an outage, call
702.402.2900

