

AUGUST 2010



Go Paperless with Online Pay

Sign up for Paperless Billing on
MyAccount at NVEnergy.com



Take Control of Your Energy Use One Light Bulb at a Time

NV Energy has partnered with local retailers and lighting manufacturers to offer you discounted pricing on ENERGY STAR compact fluorescent lamps (CFLs). Through this program, we have helped place more than 10 million CFLs into the homes of our customers throughout Nevada.



Visit NVEnergy.com/CFL
to find the closest participating retailer.

Save Energy, Save Money

Need ideas to save? Here are a few easy steps to take:

- Unplug your televisions/VCR when you're on vacation. Most new sets draw power even when they're turned off.
- Keep lights and lighting fixtures clean, especially if you're reducing the number of lights you use. Dirt absorbs light. Let lights cool before cleaning them and never touch halogen bulbs with your bare hands. The oil from your skin can greatly damage the bulbs. Use a small piece of paper to hold the bulb.
- If your dishwasher has a filter, keep it clean.
- Clean the reflectors underneath the burners on stovetops



Avoid the Dreaded Paper Cut

To sign up for Paperless Billing, register for MyAccount at NVEnergy.com. Your fingertips will thank you.

Learn more at
NVEnergy.com



Be suspicious of anyone who guarantees to stop foreclosure or tells you not to contact your lender. Help and free services are available, find out more at www.fightfraud.nv.gov, call (702) 229-HOME or 1-877-448-4692 to find a local HUD-approved housing counseling agency.

Comfort Savings Program

NV Energy offers home weatherization services to our customers with qualifying incomes. These services help owners and renters who struggle with monthly expenses gain greater financial freedom by helping them significantly reduce utility costs. Our trained professionals help customers understand their energy use and choose the most cost-effective measures that result in the greatest energy savings.

For more information on this free home weatherization program or to confirm eligibility, call toll free at
1-866-920-7822



Natural Gas Safety

In northern Nevada, NV Energy is responsible for maintaining natural gas equipment to the point of and including our meters. You should be aware that the natural gas piping between the meter and gas equipment in the home is the responsibility of the property owner.

Periodically, have the piping inspected since underground natural gas piping is often metallic and may corrode or leak if not properly installed or maintained. Don't forget to inspect the underground natural gas piping to a shop, pool heater or other living quarters. If you notice that your shrubs and grass near your underground natural gas piping turn brown and die and/or the soil turns dark brown or black — you may have an underground natural gas leak. You may not be able to smell an outdoor natural gas leak because the odorant added to natural gas will be filtered out as it passes through the soil.

Local plumbing or heating contractors are available to help in determining where these lines are located and to perform inspections or repairs. Any unsafe condition discovered in buried customer piping should be repaired or corrected immediately.

Stay safe. If you are considering installing buried piping between NV Energy's meter and other natural gas equipment, hire a licensed contractor to ensure all work is in accordance with all state and local codes governing gas piping systems.

***Our offices will be closed on
Monday, September 6,
in observance of Labor Day.***

Audit Your Energy Use Online

MyAccount gives you the tools you need to perform a thorough energy audit of your home. Compare your use with similar homes, track your energy use over time, look at your billing history and discover specific ways to lower your electric bill.

Sign up for MyAccount today at NVEnergy.com and find ways to save.

Kitchen Tip

If you can't stand the heat, keep incandescent light bulbs out of the kitchen. Compact fluorescent lamps (CFLs) stay cooler – and last longer.

More Questions?

For more information visit:
NVEnergy.com

For Customer Service:
Northern Nevada
Call (775) 834-4444
or toll free (800) 962-0399
Para Español llame al
(775) 834-4700

Southern Nevada
Call (702) 402-5555
Para Español llame al
(702) 402-5554

