

APRIL 2011



Save Energy. Save Money.

Learn more at NVEnergy.com

Low Cost Energy Tip

Use compact fluorescent lamps (CFLs) instead of incandescent bulbs. This will typically save \$1 per bulb changed out (for bulbs running 4-6 hours per day) and reduce heat in your home. Regular bulbs use most of the electricity to generate heat so use care when changing bulbs.



Free Services for You

MyAccount gives business and residential customers the tools they need to perform an energy audit of their business or home. Compare your energy use with similar businesses or homes in the area, track your energy usage, look at your billing history, and discover ways to lower your energy bill. You can also make payments online.

Sign up for MyAccount at NVEnergy.com today.

Comfort Savings

NV Energy offers home weatherization services to customers with qualifying incomes. Our Comfort Savings technicians help customers understand their energy use and choose the most cost-effective measures that result in the greatest energy savings.



For more information on this free home weatherization program or to confirm eligibility, call toll free at

1-866-920-7822

***Our offices
will be closed on
Monday, May 30
in observance of
Memorial Day.***

Learn more at NVEnergize.com

NVENERGIZE

Creating an energy-smart future.

Know Your Meter Reader

Each month, our Meter Readers provide you a valuable service by reading your meter. Your actual energy consumption is reflected in your bill and NV Energy doesn't have to estimate your energy usage. Help us keep our Meter Readers safe as they go about their work. Locked gates and dogs are two problems that our Meter Readers encounter that we can solve with your help.



It's a dog's natural instinct to protect its home against perceived intruders. Please restrain your pet before the meter reader arrives or lock up Fido while the meter reader works. The date of your meter reading is located on the right side of your bill. Remember to

unlock your gates, clear trash and household items that would impede access to your property.

Our employees carry NV Energy ID badges that include their photo and employee number and wear shirts bearing the NV Energy logo. If you have any doubts about someone claiming to be an NV Energy employee, please call us with the employee identification number for verification. In northern Nevada, call (800) 962-0399. In southern Nevada, call (702) 402-5555.

If you ask for an identification badge and one is not produced, do not admit the individual. Call NV Energy and report the incident.

New Technology for Washoe

Washoe County has been selected as the pilot county for AlertID My Neighborhood. Alert ID is a free service and uses the newest online technology to create instant, two-way communications between you and federal, state, and local authorities to provide immediate information on crime, terrorism or natural disasters that can threaten your family or community.

To sign up, go to www.AlertID.com

For questions, call (775) 852-2098 or email support@alertid.com



For northern Nevada customers in Washoe County only.

Working Near Overhead Power Lines

Arrangements will be made to assist you in doing work near overhead power lines safely and in compliance with Nevada law. In Nevada, Call Before You Crane at (702) 227-2929 at least five days before you begin work.



Computer Energy Tip

Screen savers are not energy savers. Screen savers prevent equipment from going into power-saver mode.

More Questions?

For more information visit:

NVEnergy.com

For Customer Service:

Northern Nevada

Call (775) 834-4444

or toll free (800) 962-0399

Para Español llame al

(775) 834-4700

Southern Nevada

Call (702) 402-5555

Para Español llame al

(702) 402-5554

